



CANADIAN
HEARING
SERVICES

QUICK ACCESS

On-Demand Video-Remote Sign Language Interpreting



Sign language interpreting where and when your business needs it

Ensure seamless communication anytime, anywhere with Quick Access, the virtual sign language interpreting service from Canadian Hearing Services. Quick Access delivers professional interpreters on demand in American Sign Language (ASL) and Langue des Signes Québécoise (LSQ), empowering your organization to provide accessible and inclusive experiences.

Make workplace and customer interactions accessible for all

Quick Access is incredibly easy to use, enabling employees to initiate interpreting requests in seconds, breaking down language barriers and fostering better outcomes for both frontline staff and the customers, clients, and patients you serve—all while ensuring your organization meets compliance with the Accessibility for Ontarians with Disabilities Act (AODA) and the Accessible Canada Act (ACA).



Banking and Financial Services:

Provide barrier-free client consultations.



Transportation and Travel Hubs:

Assist passengers with accessible services.



Emergency Rooms and First Responders:

Enable clear communication in urgent, critical situations.



Municipal and Government Services:

Ensure equitable support at public service counters.



Pharmacies and Medical Clinics:

Deliver clarity and comfort during medical consultations.



Information Kiosks, Ticketing, and Service Counters:

Create seamless and inclusive customer experiences.

Foster inclusivity in the workplace

- ✓ Providing instant interpreting for last-minute HR touchpoints or unexpected conversations.
- ✓ Ensuring accessibility for urgent, unplanned interactions—no pre-scheduling required.
- ✓ Demonstrating a commitment to inclusion while meeting accessibility standards.

Why choose Quick Access?

- ✓ **User-friendly platform:** Instantly connect with a vast network of professional sign language interpreters via any browser or the mobile app.
- ✓ **Reliable and fast:** Get high-quality video-remote interpreting services 24/7 with response times in minutes.
- ✓ **Hassle-free on-boarding:** Transparent pricing with full support for on-boarding, training, and implementation.

How Quick Access Works:

- 1 REQUEST MADE**
A Deaf individual arrives at your location. Your employee quickly initiates a request through the Quick Access platform.
- 2 INTERPRETER ASSIGNED**
Quick Access connects your request to a professional interpreter, matching you with the next available person.
- 3 SESSION CONDUCTED**
The interpreter joins the session remotely, enabling real-time communication between your employee and the Deaf individual.
- 4 BILLING COMPLETE**
After the session, your account is automatically billed for the service.

Schedule a Demo Today: Visit CHS.ca/QuickAccess to see how Quick Access can transform accessibility for your organization.

SCAN ME



Other Services from Canadian Hearing Services

In addition to Quick Access, Canadian Hearing Services offers a range of services to meet the communication and accessibility needs of Deaf and hard of hearing individuals.



Pre-scheduled Interpreting

In-person and virtual sign language interpreting for meetings, conferences, events, and appointments.



Sign Language Translation

Translate your website content, online training, and digital communications into ASL and LSQ.



American Sign Language Classes:

Provide your team with the tools to communicate effectively with Deaf and hard of hearing individuals.



Learn more at
CHS.ca/Services-Businesses



**CANADIAN
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Proudly Canadian since 1940

About Canadian Hearing Services

We empower lives. Canadian Hearing Services is the country's leading provider of programs, services, education, and products that enable the Deaf and hard of hearing community to overcome barriers to participation. Building on 85 years of experience, we deliver leading-edge accessibility solutions, clinical and social services. Our team is committed to upholding the highest standards, as recognized by Accreditation Canada's Exemplary Standing. We proudly offer scholarships to students in need across the country, and we are the largest nonprofit organization in Canada funding research that improves the quality of life for Deaf and hard of hearing people, through CHS Global Partnerships.