

**CANADIANTM
HEARING
SERVICES**

ANNUAL REPORT
2023-2024

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BOARD OF DIRECTORS

Mark Wafer, Chair
Fred Speckeen, Vice Chair

BOARD MEMBERS

Dr. Donna Bain
James G. Kyte
Jojo Lai
Asiyya Pisani
Michelle Séguin
Heather Tulk

CORPORATE SECRETARY

Julia N. Dumanian, President
& Chief Executive Officer





A MESSAGE FROM OUR

CHAIR, BOARD OF DIRECTORS

MARK WAFER

As the fiduciaries responsible for strategy and risk, the board of directors has the distinct pleasure to report to the community that Canadian Hearing Services had an absolutely banner year in F2023/24. The financial statements alone demonstrate, with clarity, that the organization is healthy and sustainable. Constantly reviewing key performance indicators, quality reports and risk analytics, our directors remain highly satisfied that CHS continues to be steered in the right direction.

Our commitment to our Strategic Plan (2025) is unwavering. We constantly challenge ourselves to ensure that our plans, policies, and practices are aligned with our mission and vision and are measurable in outcomes. Through our CEO and Board, we live our values and remain laser-focused on empowering our communities through the greatest degree of accountability, diversity, and inclusiveness.

It is a privilege for me to champion the mission and direction of Canadian Hearing Services with a passionate, intelligent, and dedicated group of Board volunteers. Together, we take our role as guardians of this wonderful 84 year-old organization very seriously, and want to ensure, and assure, that the legacy of Canadian Hearing Services' rich and crucial history is being protected and preserved, in order to secure an even brighter and more impactful future. The Board is indebted to our many public and non-profit funders, partner agencies and donors, whose investment in our programs and services is generating monumental returns – we have never served more people and more communities than we are now.

A handwritten signature in blue ink, reading "M Wafer".



A MESSAGE FROM OUR

PRESIDENT & CEO

JULIA N. DUMANIAN

Best practices mean different things to different organizations. For Canadian Hearing Services, “best practices” must propel us in everything we do, at all times. Best practices are an organizational commitment and must be driven by evidence, facts, and outcomes and must not be a slogan but intrinsic to, and imbedded in, all that we deliver. Accreditation Canada certified Canadian Hearing Services as “Exemplary,” and we deeply believe that it is the culture of our staff teams and the incredible responsiveness and engagement of our clients which speaks directly to our commitment to providing exemplary services which are driving such outstanding results. As you will read through our 2023–2024 Annual Report, the number of people we serve, the volume of programs and services we provide are staggering...and only growing year over year.

Unequivocally, it's our client-facing staff and the teams of people who support and enable them that make Canadian Hearing Services' work so impactful. Our teams are smart, passionate, highly skilled, and committed to our mission and vision, and bring an elevated level of professionalism which our clients deserve and depend upon. Our client satisfaction numbers have never been higher; in fact, an

incredibly impressive 99% of our clients reported a high level of satisfaction with our virtual services. Our impact has never been greater. We continue to lead the field in innovative technologies and modernized client products and services, and our expanded national outreach greatly empowers individuals and communities to exist without barriers.

At Canadian Hearing Services, our mandate is important. Tens of thousands of Canadians depend on us every single day, and we are honoured and privileged to be trusted to provide them with our highest level of care. With 84 years of specialized programs, products, and services, we have no laurels to rest upon and we will never take our responsibilities lightly or for granted. Our commitment to our clients, funders, partners, and staff is to operate with the commitment to constant improvement, always dedicated to best and better practices, always growing, and evolving to meet and exceed the expectations and needs of the greater Canadian Deaf and hard of hearing communities.

Respectfully,

Who We Are

Our vision is a barrier-free society

Canadian Hearing Services is a national not-for-profit organization that has been removing barriers to participation for Deaf and hard of hearing Canadians for 84 years.

We are the country's leading provider of services, products, and education for Deaf and hard of hearing people, and are the only one of its kind to achieve the prestigious designation of Accreditation with Exemplary Standing from Accreditation Canada.

We have a dedicated team of more than 300 professional staff who are committed to delivering exceptional client outcomes. Our service delivery model meets tens of thousands of people where they need it most, whether in person at our clinics, virtually, or in the community.

Total Appointments:
249,534



Our holistic approach to care and services includes:

Hearing Health Care

Accessibility and
Communication Devices

Education

Counselling

Employment

Sign Language
Interpreting Services

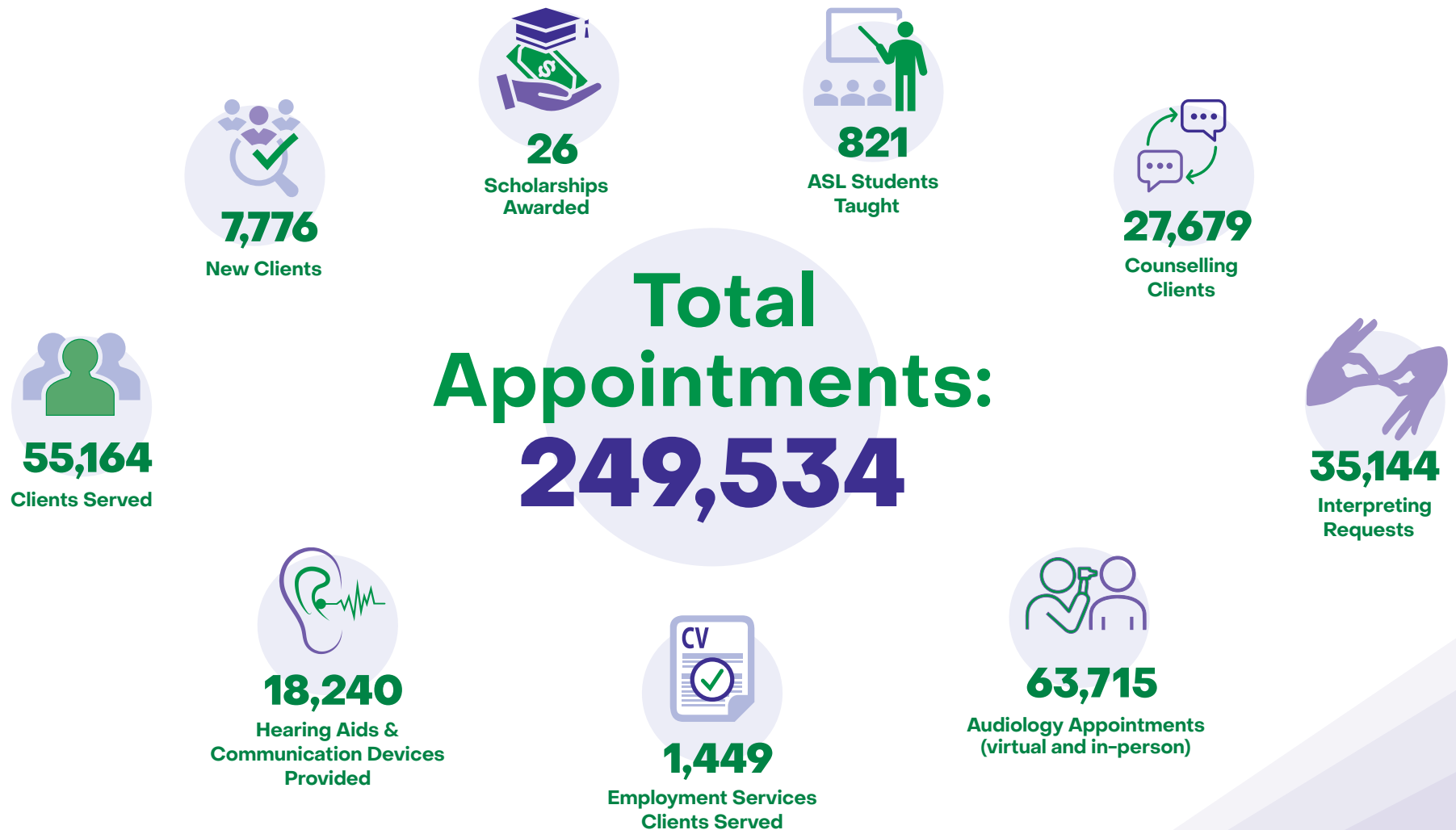
Captioning and
Translation Services

National Scholarship Program

Research and Innovation

Our Impact

Canadian Hearing Services empowers tens of thousands of Deaf and hard of hearing Canadians to pursue their aspirations and embrace life to the fullest. We are innovators and connectors, breaking down barriers so that people can fully participate in society. Through our efforts, we not only make a difference in individual lives, but also contribute to a more inclusive and equitable society for all.



What Our Clients Tell Us

Our core values come to life with every client interaction, and it shows. In our recent satisfaction surveys, we saw that clients trust us as the foremost provider of services, products, and education for Deaf and hard of hearing people in Canada.



99%

of clients reported they were **satisfied** to **very satisfied** with our **virtual services**



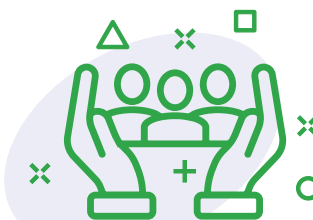
93%

reported Canadian Hearing Services made them feel **comfortable** and **welcome**



92%

reported they were treated with **dignity** and **respect**



90%

reported service was respectful of **diversity** and **cultural background**



I am so grateful for the help provided to me by my Counsellor, Jaimie. She helped me get the communication devices I need to improve communication. I would have been lost without her. I feel that Canadian Hearing Services really cares about people like me with hearing loss. Great job!

— **Samantha**
General Support Services Client



Thank you to Sara, our Hearing Care Counsellor, for the hearing screening provided to both me and my husband. We appreciate your professionalism, dedication, kindness, and patience. You explained everything clearly to us and provided a very important service regarding our health and well-being. As seniors, we really appreciate this service provided by Canadian Hearing Services.

— **April**
Hearing Care Counselling Client



Our Dedication to Continuous Improvement and Service Excellence



At Canadian Hearing Services, quality is not just a goal; it is a journey – a continuous process, where there is always room for growth. Quality and service excellence are at the centre of our work. We listen to our clients, understand their feedback, and implement positive changes to address any concerns. Here are just a few quality initiatives in progress:

Diversity, Equity, and Inclusion

We prioritized work to embed Diversity Equity, and Inclusion (DEI) values into the organizational culture and practices at Canadian Hearing Services.

This included conducting a cross-organizational assessment using global DEI benchmarks, developing a multi-year action plan, and launching an Internal DEI Committee to oversee these initiatives.

Employees and volunteers underwent DEI training, including specific cultural safety training for Indigenous communities. A targeted recruitment strategy was established to enhance the diversity of our workforce to better reflect the diversity of our clients.

These efforts resulted in positive feedback, with 90% of clients reporting that our services were respectful of diversity and cultural backgrounds.

Client Safety

We have identified risk of self harm as a client safety concern. To address this, all our Connect Mental Health Counsellors have completed training in Assessing and Managing Suicide Risk (AMSR) and have implemented an evidence-based standardized assessment tool for this purpose. This training and tool adoption represent significant efforts to enhance client safety and address the specific challenges related to self-harm risk among some of our clients.

Interprofessional Collaboration: Seamless Service Delivery

We have implemented an Interprofessional Collaboration Framework to improve service delivery. Staff across several of our programs completed training, resulting in staff indicating improved knowledge in 95% of the competency indicators. As a result, clients benefit from a streamlined internal referral process, timely service delivery, client-team case conferences, and a holistic approach to services.



Breaking Barriers in Education



Over the past year, we continued to build relationships with organizations across Canada to break down barriers and foster accessibility and inclusion across all sectors. We offer in-depth understanding of the needs of Deaf and hard of hearing individuals, communication requirements and accessibility regulations. Our Communication Consultants excel at identifying barriers and finding the right solutions, with an industry-leading blend of products, services, and strategies for accessibility.

Breaking Barriers In Education

Canadian Hearing Services collaborates with school boards across Ontario to ensure that students who are hard of hearing can learn in an environment free from barriers. We provide schools with Soundfield and personal FM systems designed to amplify classroom sound and send sound directly to the students' hearing aids, or cochlear implants enabling students to hear teachers and classmates clearly and participate fully in the learning process.

École élémentaire catholique Georges-Étienne-Cartier in Toronto is a prime example of a school that partnered with us to install Soundfield and personal FM systems across various areas of the school, including classrooms, art rooms, the gymnasium, and library. This accessibility initiative plays a crucial role in granting hard of hearing students access to equipment and assistive technology that is necessary for their educational experience.

"I think the use of Soundfield and personal FM systems is crucial in a school setting. This equipment provides clarity and amplification, giving hard of hearing students equal access to lesson content, allowing them to hear clearly what is being taught and consequently giving them the opportunity to participate in lessons and to understand and undertake their work successfully."

– **Danielle Harrison**, Enseignante-resource, Éducation spécialisée,
École élémentaire catholique Georges-Étienne-Cartier (Toronto)





Breaking Barriers in Business



Canadian Hearing Services has built the trusted relationships needed to foster environments that centre accessibility and inclusivity for all people. We help businesses and Government meet the communication and accessibility needs of Deaf and hard of hearing individuals and stay compliant with accessibility legislation.

We are proud to support Employment and Social Services, City of Toronto, in their efforts to provide city services and programs in an accessible environment that respects the dignity and independence of all City of Toronto residents. When Employment and Social Services, City of Toronto, embarked on their journey to implement a new service platform that was truly inclusive, they collaborated with Canadian Hearing Services to implement virtual and in-person sign language services, ensuring inclusivity and equal access to information. By facilitating clear two-way communication between caseworkers and Deaf individuals, these services have not only broken communication barriers but also enriched client relationships and enhanced service delivery.

"Sign Language Interpreting Services provided by Canadian Hearing Services means that Deaf individuals can access all the same services and supports that we offer to all our clients. Without sign language interpreting services, our staff would not be able to effectively communicate with Deaf clients. It's also very rewarding for our caseworkers when they can communicate to a client in whatever manner works best and get the information they need."

– **Terri Lea Peg**, Manager, York Gate Office,
Employment and Social Services,
City of Toronto



Canadian Hearing Services is proud to be partners in accessibility with the following organizations:



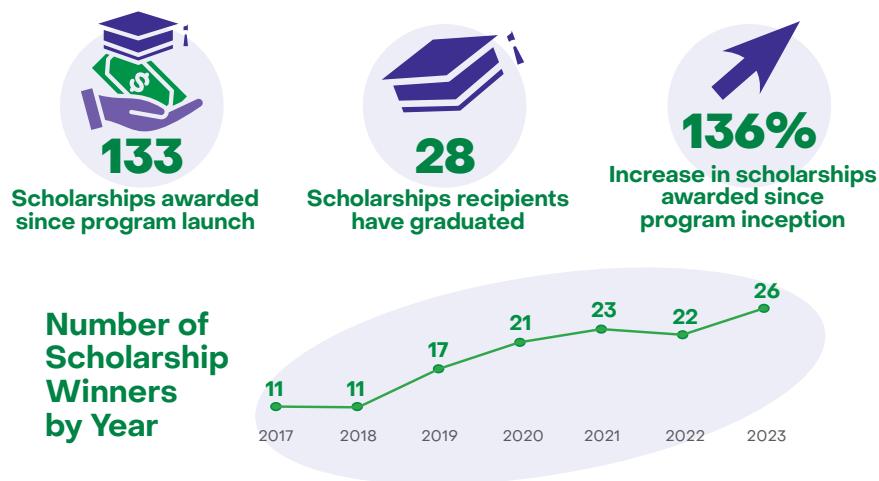
CHS National Scholarship Program



Another Record Year!

We know that youth are the future of our society, and we invest in their growth. In September 2023, Canadian Hearing Services awarded 26 scholarships to Deaf and hard of hearing students across Canada!

Canadian Hearing Services' National Scholarship Program is the largest scholarship program in Canada that supports Deaf and hard of hearing students. These academic cash awards empower Deaf and hard of hearing students to achieve their educational goals through support to help pay for tuition, accommodation, and student resources in a higher learning environment.



“Through these scholarships, we help these students break barriers and foster inclusivity in higher learning environments,” said Julia N. Dumanian, President and Chief Executive Officer of Canadian Hearing Services. “The 26 scholarships awarded in 2023 illustrate our commitment to enabling every individual to achieve their full potential”.

[Learn more about the CHS National Scholarship Program](#)



“As a hard of hearing student, this scholarship holds particular importance to me. It emphasizes giving hard of hearing students the access to a better education. And with this scholarship, it shows that challenges can be overcome with the right support.”

– 2023–2024 Scholarship Recipient,
Asvin Sivaloganathan, Toronto
Metropolitan University

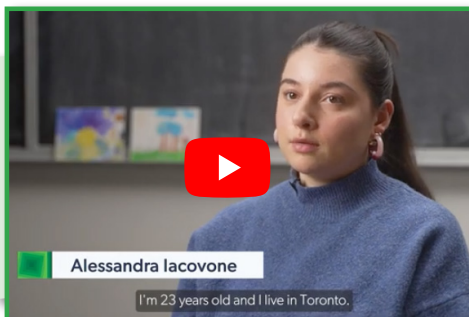
[LINK TO VIDEO](#)



“This scholarship has paid for my tuition, books and fees. Not having to worry about paying for those things has allowed me the opportunity to focus on my studies so I can be successful in my future. Thank you Canadian Hearing Services.”

– 2023–2024 Scholarship Recipient,
Mikayla Morris, Loyalist College

[LINK TO VIDEO](#)



[Watch videos with more of our 2023–24 winners.](#)



President's Scholarship Day of Golf Supporters

Canadian Hearing Services gratefully acknowledges the support of golfers and the following sponsors of our President's Day of Golf event on June 15th, 2023, who raised over **\$240,0000** for our National Scholarship Program!



EVENT HOST	Lebovic Enterprises Limited
TITANIUM SPONSOR (\$25,000)	Enginess
MAJOR DONORS (\$10,000 - \$24,000)	Level5 Strategy, Maple Leaf Sports & Entertainment (MLSE)
PLATINUM SPONSOR (\$15,000)	Coco Group
GOLD SPONSOR (\$10,000)	JRP Employee Benefit Solutions, Leith Wheeler Investment Counsel Ltd., Mathews Dinsdale & Clark LLP
SILVER SPONSOR (\$5,000)	POI Business Interiors
LONGEST DRIVE SPONSOR (\$4,000)	Baycor Construction Ltd.
CLOSEST TO THE PIN SPONSORS (\$1,500 - \$5,000)	Timothy Andradé, M. Elizabeth Keenan
BRONZE SPONSORS (\$3,500)	Baycor Construction Ltd., Hall Telecommunications in partnership with Panasonic and Williams Sound, NexTalk, Oticon
BRASS SPONSORS (\$1,500)	DiaTec Canada, Vianet
COPPER SPONSORS (\$550)	3D Network Technology, Acro Media, Advanced Textile Technologies, Altis Recruitment, Canlight Management Inc., FrontRow, John Sutton Communications, Mamba Group, Marketing Talent Incorporated, Meltwater, Munjal White, Wow Digital
DONORS	Canadian Federation for Physically Disabled Persons, NGM & Associates, Toyota Motor Manufacturing Canada, Mowr Landscapes, Timothy Andradé, Dr. Donna Bain, Craig MacIsaac, Francine McMullen, Vikram Dhawan
NEWS MEDIA SPONSOR	National Post
PRINTING & SIGNAGE SPONSOR	Imaged Advertising Creations

Navigating Hearing Loss with Counselling Services



Canadian Hearing Services offers free counselling services and supports to people aged 55 and over with hearing loss to improve communication with family, friends, and service providers. In 2023-2024, our Hearing Care counsellors provided counselling support to 19,292 individuals with hearing loss and delivered 270 Sound Advice on Hearing Health classes.

Hearing Care counsellors help people with hearing loss understand their condition, offer communication strategies on how to deal with complex social situations, and help them maintain their independence by using technology to stay safe at home.

In addition to Hearing Care Counselling services, we offer Sound Advice on Hearing Health classes where individuals aged 55 and over with hearing loss have the opportunity to increase their knowledge about their condition, improve communication, and interact with peers in a group setting.

To learn more about our Hearing Care Counselling services and to discuss setting up an appointment with a Hearing Care counsellor, visit our [website](#).

"I'm grateful for my counsellor. By recommending books, offering information and advice, showing she cares – she has made all the difference. She has given me the confidence to advocate for myself, to believe I matter."

– Mary Lehman

[Read Mary's full story here](#)



"The support I received from Canadian Hearing Services and the tools I now have at my disposal have had a significant impact on my ability to stay connected with my family and my community. My quality of life has improved, and I feel empowered and liberated."

– Harv Handy

[Read Harv's full story here](#)

Breaking Barriers and Advancing Hearing Health



Canadian Hearing Services is at the forefront of hearing clinics in Ontario, providing state-of-the-art services to address the diverse hearing health care needs of the community. In 2023-2024, we made sure that every audiology client received exceptional support, empowering them to live life to the fullest.

Our dedicated team of communication health professionals, including audiologists, hearing instrument specialists, and speech-language pathologists, offers comprehensive services to our clients to improve communication and overall well-being. In collaboration with clients, our hearing health team prioritizes the values, needs, and preferences of each individual to provide personalized care tailored to their unique requirements.

This is evidenced by an impressive 95% of clients who acquire hearing aids from us and choose to retain and use them after the trial period!

In addition to our direct client support initiatives, we remain committed to raising awareness about the importance of hearing health and encourage proactive steps to achieve better hearing outcomes. Through various platforms, including webinars, blogs, social media content, and trusted media sources, we share valuable insights and information.

As we reflect on the achievements of our hearing clinics over the past year, we are proud of the positive impact we have made in the lives of Deaf and hard of hearing individuals across Ontario.

[Book a hearing test today.](#)



Number of audiology appointments this year:
63,715

Breaking Barriers with Interpreting Services



Canadian Hearing Services Interpreting Services facilitate clear two-way communication between Deaf and hearing people through sign language and spoken language.

Our highly skilled interpreters are professionally trained in sign language and knowledgeable in the language and culture of both Deaf and hearing people. They provide communication in American Sign Language (ASL) – English, or la Langue des Signes Québécoise (LSQ) – French.

Interpreting Services are available on-site, or through video remote technology. Video remote interpreting (VRI) services enable Deaf and hearing people to communicate through an interpreter who is located off-site via videoconferencing technology.

[Book an interpreter.](#)



“Canadian Hearing Services successfully secured an ASL interpreter for my employee performance review. The ASL interpreter did a fantastic job clarifying information to my manager, encouraging direct communication with me. She demonstrated a thorough understanding of both business and technical terms. **I felt 100% confident expressing my thoughts and asking questions.** I am truly grateful for the professional support provided.”

– Tina, Employment Services Client



35,144
Interpreting
Requests

Find Your Future with Employment Services



Many Deaf and hard of hearing Canadians say they have difficulty finding jobs and getting the training and support they need to build their careers. Canadian Hearing Services is proud to help!

Career counselling, additional skills or job training, resume preparation, tips on how to deal with communications barriers with potential employers and many other services are available from Employment Consultants who understand the unique challenges and accommodation needs of Deaf and hard of hearing job seekers.

Our Consultants work is not done once an individual is hired. They ensure you are set up for success by working with employers to identify changes and accommodations that can be made to help Deaf and hard of hearing workers enjoy barrier-free access to their work environments.

1,449

**Employment Services
Clients Served**



138

**Employment Services
Jobs Secured**

Samareh's Story

Samareh lost her hearing at an early age but worked hard to obtain a degree in Mechanical Engineering in her home country. When she immigrated to Canada, she was determined to use her skills to become a Computer Numerical Control (CNC) Operator. Through the support received from her Canadian Hearing Services Employment Consultant, Samareh's dream of working as a CNC Operator in Canada came true. [Read Samareh's full story here](#)

"Thanks to the efforts of my Employment Consultant, my dream of working as a CNC Operator in Canada has been realized. I love my new job and am so grateful for the support I received from Canadian Hearing Services." – Samareh

[Learn more about Employment Services for Job Seekers](#)

Providing Invaluable Support to People with Vision and Hearing Loss in All Aspects of Daily Life

In the past year, Deafblind Services at Canadian Hearing Services has continued to provide invaluable support to individuals who have combined vision and hearing loss, ensuring they lead fulfilling lives with independence and inclusion. Our dedicated intervenors have been instrumental in facilitating access to essential services and opportunities and helping clients overcome communication barriers. Whether accompanying individuals to medical, financial, or legal appointments, assisting in accessing community and social services, or supporting job opportunities, our services are designed to ensure that those with combined vision and hearing loss can participate free of barriers. [Learn more about Deafblind Services](#)

"Since becoming a Canadian Hearing Services client, I have gained my independence back. During the pandemic, this service was outstanding and made me feel that I was not alone. My intervenor supported me with all my basic needs, made sure I was able to get to all my appointments, and made it possible for me to enjoy my favourite outdoor activities, fishing and hunting."

– Derwin MacDonald

Celebrating Our Team and Values



In the Staff Spotlight, we celebrate all Canadian Hearing Services staff for their exceptional work in driving success and their passion to make a positive impact. Our staff embody our core values, C.A.R.E. (Caring, Accountable, Respectful, Ethical) in their work every day, creating a workplace culture that champions accessibility, diversity, and respect. In this section, we highlight a few of our committed and talented team members as they describe why they love working at Canadian Hearing Services. Their testimonials highlight the unique perspectives and contributions that make our team truly exceptional.



Roseline Boire, Account Executive

I have returned to working with Canadian Hearing Services because I missed the interactions with our clients. It is highly rewarding to collaborate with audiologists, assisting them with tools to improve the lives of thousands of clients by providing solutions to overcome communication barriers.



Shifa Jawad, General Support Services Counsellor

After only a year and a half at Canadian Hearing Services, I am pleased to share that it is an honour to be a part of an amazing, hardworking, and supportive team. We continue to change lives everyday by offering crucial support to the Deaf and hard of hearing community. This motivates me daily to strive to help our clients in the best way I can.



Sharon Fineberg, Audiologist

When I stop to think about it, it is hard to believe I have worked at Canadian Hearing Services for over 40 years! I have met so many interesting people over the years, both clients and coworkers, which has continued to keep my work interesting and rewarding. Our Audiology was at the forefront of technological advancements. We were among the first audiologists to use some equipment and methodologies which are now used worldwide. Over my years here, Canadian Hearing Services has always been committed to increasing the availability of services and resources for Deaf and hard of hearing communities. It has been very exciting to be part of Canadian Hearing Services' growth and success.



Lisa Lanktree, Connect Mental Health Counsellor

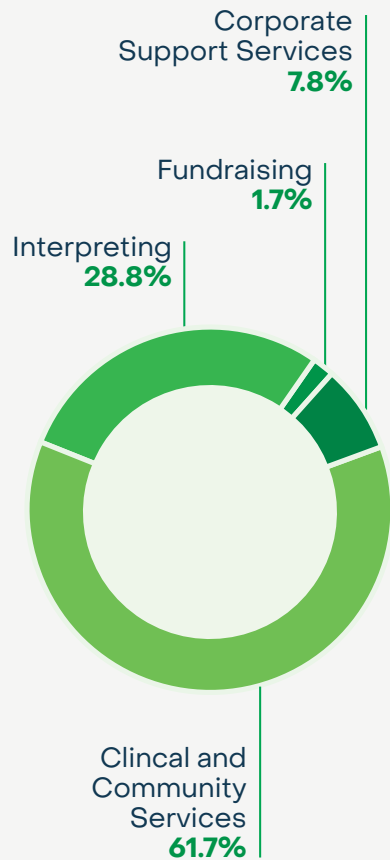
Canadian Hearing Services makes it possible for people living in isolated locations to receive our services. I love the fact that I serve clients all over Ontario and that Canadian Hearing Services breaks down geographic barriers.

Financial Statements F2023/24

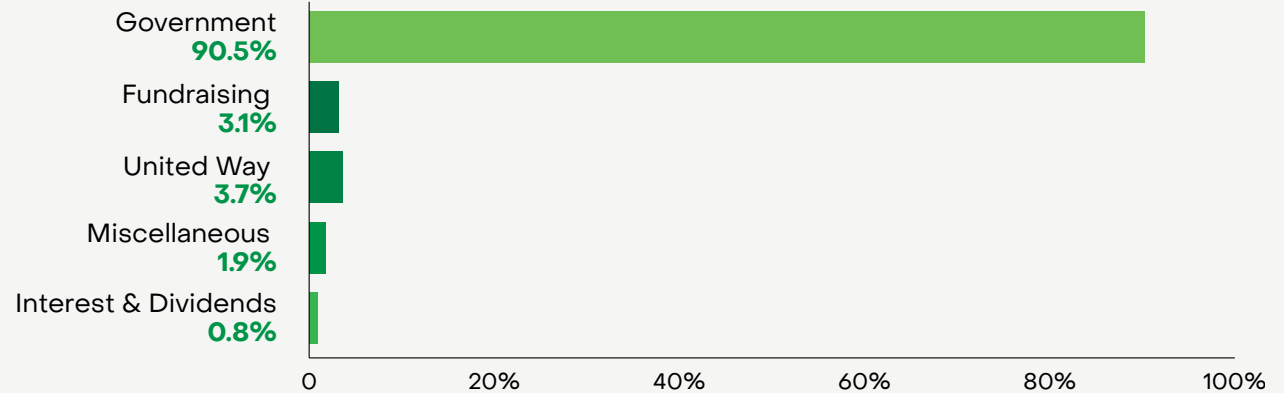
Highlights of the Statement of Financial Position		
For the year ending March 31, 2024		
	2024	2023
	\$	\$
Total Current Assets	4,330,947	4,822,873
Note Receivable	2,700,000	2,700,000
Investments	27,948,060	25,805,943
Capital Assets	2,550,603	2,553,858
Total Assets	37,529,610	35,882,674
Total Current Liabilities	5,073,694	5,150,369
Deferred Capital Contributions	418,719	812,733
Total Liabilities	5,492,413	5,963,102
Net Assets	32,037,197	29,919,572
Highlights of the Statement of Operations		
For the year ending March 31, 2024		
	2024	2023
	\$	\$
Total Revenues	28,460,543	26,225,934
Total Expenses	27,555,195	25,554,009
Excess of Revenues over expenses from operations	905,348	671,925
Fair value change in investments	1,212,277	(198,869)
Gain on disposal of property, plant and equipment	–	15,462,269
Excess of Revenues over expenses for the year	2,117,625	15,935,325

Financial Data F2023/24

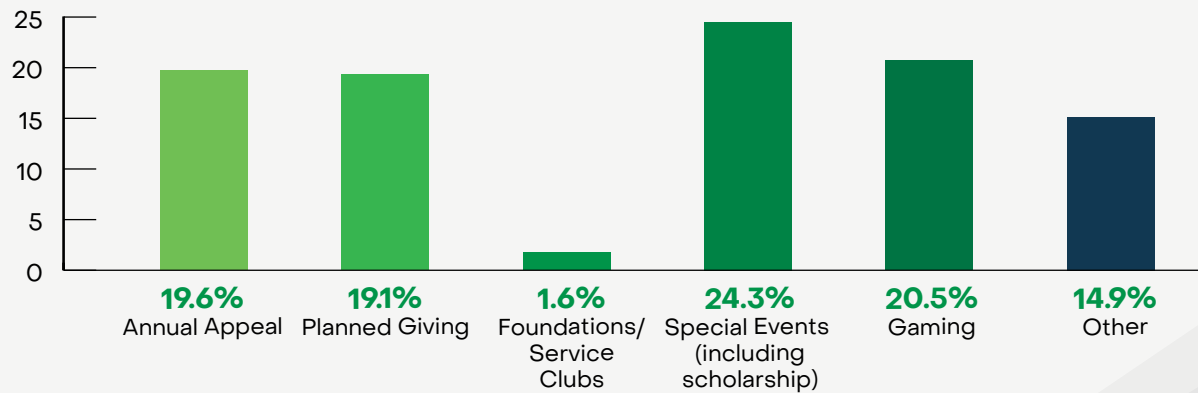
Investment by Program Breakdown



Revenue Breakdown



Fundraising Revenue Breakdown



Thank You For Your Support!



We could not have done it without you! Your generosity ensures Canadian Hearing Services can continue to provide the services, care, products, and education that empower Deaf and hard of hearing Canadians.

Individuals

\$1,000 - \$9,999

Timothy Andradé
Dr. Donna Bain
Peter Beattie
Christopher Beckett
Dino C. Drigo
Julia N. Dumanian
Gillian S. Gillison
Dawne Gordon
Adrienne Hood
Robert C. Howard
E. Grace Hyam
Dr. Mary Janigan
Diane Larouche
Joyce McMurray
Stephan & Millie Mirsky
Robert Sherrin
Nan L. Shuttleworth
Richard Tarrant
Kathryn Troubridge
Mark Wafer
Gary Weddel

\$500 - \$999

Debra Bilous
Alva Bourne
Susan Bula
Jeffrey Burdon
Maurice G. Corbett
David Currie
John Deakos
Glenn & Reaghan Fortin
Geoff Francis
John R. Goode
Robert A. Goodings

Guy A. Laurin
Jeannine Letcher
David Pauli
John Petherick
Liz Rossnagel
Owen & Leslie R. Saffrey
Michelle Séguin
William Sztorc
Susan Mathews
Janet Shetler
Riccardo Teoli
Amanda Venafró
Mary C. Watson
Audrey A. Willson
Lisa Webber
Jane Zeidler

\$250 - \$499

Ken Allison
Dr. Tanya Anderson
Lyn Atkins
Michael Bell
Stephen Bowman
Dr. Christine Brown
Royce Brown
Julie Burdon
Donald H. Carlisle
Barbara Casson
Huong Chau
Robert Cordell
Steven Dickson
Robert Dogterom
Larry W. Duncan
Jeffrey D. Gifford
J. Danelle Hames

Ernest Harris
Sue & Mark Havitz
Marian J. Holmes
Susan Isaacs
Sandra Janicki
Lisa Kendall
James King
Glenda Lindsay
Dr. Meera Luthra
Rachel James
Craig MacIsaac
Dave MacKay
Richard Margison
Norah M. McCabe
Bob McCullough
Brian McKenzie
Francine McMullen
Leslie Meger
Earl Miller
Gerrie Noble
Thelma Orzeck
George A. Paterson
Dr. John and Maire Percy
Ramon Raoux
Douglas Reid
Shanna Rosen
Joseph & Barbara Sandilands
Kunjar Sharma
William J. Sleepers
Dr. Lawrence Smith
Rodeen Stein
Albert Versluys
Hubert S. Vogt
Nicholas Walker
John R. Woollatt
Hongjin Zhu

Corporations, Foundations, and Service Clubs

\$10,000 - \$49,999

The William and Nona Heaslip Foundation

\$1,000 - \$9,999

db Hearing Clinic Inc.

K-W Sertoma Club Bingo Account

\$500 - \$999

SPEC Furniture Inc.

Playmobil Canada Inc.

Peterborough Lions Club

\$250 - \$499

Beatrice Enid Patterson Foundation Fund

CN Employees' and Pensioners' Community Fund

Elcan Ridge Foundation

Lions Club Sydenham & District

Estates

The Estate of Herbert James Kring

The Estate of Cornelius Pynenburg

THANK YOU !

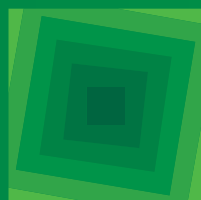
We extend our **deepest gratitude** to our organization's funders for their unwavering support and belief in our mission.

Immigration, Refugees and Citizenship Canada • Employment and Social Development Canada
The Sir Sanford Fleming College of Applied Arts and Technology • FedCap Canada
The Corporation of the City of London • The Regional Municipality of Durham • March of Dimes Canada
Ontario Ministry of Children, Community and Social Services • Ontario Health
Ontario Ministry of Health and Long-Term Care
Ontario Ministry of Labour, Immigration, Training and Skills Development
United Ways • Serco Canada Inc. • WCG Services



Our Team In The Community





CANADIANTM HEARING SERVICES

VISION

A barrier-free society for Deaf and hard of hearing Canadians.

MISSION

To be the leading organization delivering professional services and products that empower Deaf and hard of hearing Canadians to overcome barriers to participation.



Canadian Hearing Services
271 Spadina Road
Toronto, ON
M5R 2V3

 1-866-518-0000
 1-877-215-9530
 info@chs.ca
 www.CHS.ca